The Orissa Gazette

EXTRAORDINARY

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COMMERCE & TRANSPORT (TRANSPORT) DEPARTMENT

RESOLUTION

The 30th March, 2010

Subject: Procedure for implementation of online services like online application processing and receipt of Fees & Taxes through electronic (internet) mode – introduction of online services with e-payment in Commerce & Transport (Transport) Department.

Simplification of the procedure for online application processing and receipt of various State Government dues has been under active consideration of the Government for some time. At present, application forms for Learner Licence, Driving Licence, Permits and receipts i.e. Fees & Taxes or penalty or interest or other monetary receivable for Commerce & Transport (Transport) Department, Government of Orissa are deposited by individual persons in Cash or Bank Draft at either the State Transport Authority (STA) or respective Regional Transport Office (RTO) or Additional Regional Transport Office (ARTO) or at Post Office (PO) as the case may be.

Furthermore, the said amount deposited in cash is consolidated and deposited by STA or respective RTO or ARTO or Post Office in the treasury account of Commerce & Transport Department (0041 – Taxation of Vehicles (102 – Receipts under the Orissa Motor Vehicle Taxation Act, 1975 & Orissa Motor Vehicle Taxation Rules, 1976); 101 – Receipt under Motor Vehicle Act, 1988 and Rules made there under; and 800 – Other Receipt Taxes) as per the provision of the Treasury in the Challan Form number 186 (Schedule – L – III), which shows distinctly:

      (i) The Particulars of the payment,

      (ii) The amount paid,

      (iii) Payment by whom tendered,

      (iv) The Regional Transport Office on whose account it is made,

      (v) The Head of Account to which the amount should be credited, and separate challans shall be used for money creditable to different Heads of Accounts.

Central Government and various State Governments have already introduced the facility for various online services and receipt of electronic payment of money after introduction of Net Banking. Enabling provisions have also been made under the Information Technology (Amendment) Act, 2008 of Government of India (Sec. 6A).

Online services and electronic payment has also drawn the attention of Government of Orissa in order to provide quick and efficient facilities for the public at large through the electronic mode.

After careful consideration, it has been decided that online applications for Learner Licence / Driving Licence, Permits and e-payment of road taxes including but not limited to monthly, quarterly, half-yearly, annual, life time and fees of all kind as defined either in Central Motor Vehicle Act 1988, Central Motor Vehicle Rules, 1989 or Orissa Motor Vehicle Rules 1993 or Orissa Motor Vehicle Taxation Act & Rules or any Notifications amendments thereof, would be allowed to be processed / paid through the internet through a specially designed and developed Portal (www.orissatransport.org) hosted for and on behalf of State Transport Authority of Orissa by the Concessionaire of Commerce & Transport Department, M/s Smart Chip Limited/any other suitable agency.

Short title & Commencement:

The scheme shall be called **"e-disha"** (based on the fact the objective of convenience for people of Orissa is met through such service) of the Commerce & Transport Department, Government of Orissa and shall take effect from 01.04.2010.

Definitions:

In this scheme – unless the context otherwise requires;

(a) 'Bank' means any Bank, so authorized by the State Government in Finance Department to transact such business of e-Receipt on behalf of the State Government, including the specified branch / branches of the Bank / Banks, so authorized by the State Government, who shall be responsible for rendering the accounts to the Commerce & Transport Department, Government of Orissa.

(b) 'e-payment' – means successful payment of either the fees or tax or any other payment made through internet using the Transport Department Portal with a specific purpose in accordance to statutory requirement of Central Motor Vehicle Act, 1988 or Central Motor Vehicle Rules, 1989 or Orissa Motor Vehicle Rules, 1993 or Orissa Motor Vehicle Taxation Act, 1975 or Orissa Motor Vehicle Taxation Rules, 1976 to Commerce & Transport Department.

(c) 'e-receipt' means copy of the receipt (Annexure – I) generated by the applicant / the Tax payee from the computer on successful completion of the (online payment) transaction and it shall always bear the unique transaction reference number.

(d) 'e-challan' means the electronic Challan (Annexure – II) to be used by the Bank / Banks for transferring the revenue collected in terms of Fees & Taxes from the designated Pool Account to the designated Government Cyber Treasury Account.

Scheme in Brief:

The procedure in brief will be that the system would involve online processing of application forms and transacting with the Transport Department through a receipt processing Application Portal (Portal of Commerce & Transport Department established by State Transport Authority, Orissa, i.e., www.orissatransport.org and the same shall be integrated with SBI Online / Orissa Online or any other Bank or any other payment gateway as designated by Government of Orissa from time to time) i.e. accessible through Internet.

(i)   Processing of online application forms for Learner Licence / Driving Licence / Permits and electronic payment of Fees and Taxes will involve validation of the information submitted by the applicant / payee through the Online Portal. The validation process involves complete systemic check to ascertain correctness of the information submitted by the applicant / depositor.

(ii)   The Portal will also calculate the fees / tax payable as per information entered by applicant / depositor. Once the amount is accepted, the user will be prompted to choose one of the following payment options and as per the option, the payer will be guided by the Portal:

(a)   Internet Banking

(b)   Debit Card (from a date to be notified by Govt.)

(c)   Payment Gateway of Orissa Online System (from a date to be notified by Govt.)

(iii)   The Payment gate-way of the Bank receives the payment information from the Transport Online Portal (www.orissatransport.org) of the Department and it will ask the user to enter the required information for authentication of the Fee / Tax Payee and after successful authentication, the payment process shall start.

(iv)   On confirmation of payment from the Bank, Transport Online Portal (www.orissatransport.org) will generate an e-receipt which can be downloaded or printed by the payee and may be produced before the competent authority for verification in the regular process.

(v)   If there is any breakdown because of connectivity or other reasons before the payment is made i.e. entire process is completed, then the payee has to start the process again failing which the payment may not be confirmed.

(vi)   However, if the process has been completed and there is a breakdown after the payment has been made and before the e-receipt is generated, the information of such payment will be updated automatically on Transport Department Portal (www.orissatransport.org) within 24 hours of making such payment and user will have an option of printing the receipt later on.

(vii)   For the present, the online services and payment facility would be available to the intending payees having internet Banking Account with the State Bank of India through the SBI's Online Portal. However, at a later date, Commerce & Transport Department also intends that payees will have the option of making the payment through the payment gateway of Orissa Online and also the gateway that accepts Debit Card and Internet Banking Account of other selected Banks and this will to be notified subsequently.

Electronic Receipt:

Notwithstanding anything contained in Orissa Treasury Rules, the e-receipt for remittance of Fees or Taxes for Commerce & Transport Department would be generated in the format enclosed (Annexure-I). Government in Finance Department may suitably modify this format as and when required.

The Role of Portal as established by State Transport Authority, Orissa :

1. The Transport Online Portal (www.orissatransport.org) will process online application forms for Learner Licence / Driving Licence / Permits and will calculate the requisite fees for the applied service. The Portal has been integrated with the payment Gate-way of State Bank of India for payment of Fees and Motor Vehicle Taxes.

2. The User has to login to www.orissatransport.org. After login, the user shall click on the links provided on the webpage for the service she/he wants to avail, like Learner Licence Appointment system; Online Motor Vehicle Tax Payment system; Permit Application & Issuance system.

(a) **Learner Licence Appointment system:** The Applicant will fill up the requisite details as mentioned in the webpage and click 'SAVE' to upload the information provided by him/her. On successful saving, the system will prompt the User to 'Make Payment' of the requisite Fees and guide the User to SBI Payment Gateway. The User will use his/her SBI Net banking User-ID & Password and pay the Fees. On successful payment of Fees, the User is re-directed from SBI Portal to Transport Portal and she/he can print the e-money receipt for future reference. An application reference number is generated by the system and the Form-2 (in printable form) along with appointment details is mailed to the applicant (to the e-mail ID provided by the applicant). The Applicant will visit the RTO with original copy of the ID proof, Date of Birth proof and Medical Certificate (as mentioned in the Application Form) along with the e-money receipt and produce the same before the competent authority for verification. On successful verification, the applicant is allowed for the Learner Licence test.

(b) **Permit Application & Issuance system:** The User will login to www.orissatransport.org and click the link 'Permit Application & Issuance system'. The User will click on the category 'Goods Carriage / Stage Carriage / Contract Carriage' for which permit is sought. Now a new page is created and the User has to select the Vehicle Registered in 'Orissa / Other State' and insert 'Vehicle Registration Number' in the field provided and click 'Go'. For vehicles registered in Orissa, all details pertaining to the vehicle like registration details; tax paid details; fitness certificate details; insurance validity details; previously sanctioned route and timing details will be generated by the system. In case the User has not paid the Tax; invalid Fitness Certificate; invalid insurance; the User will be prompted to pay his tax Online and report back to his registered RTO for verifying and issuance of Fitness Certificate and registering his insurance details at the RTO level. For valid cases, the User has to insert proposed date of Permit and click 'Submit'. The User will be prompted to pay the requisite Permit Application Fees. On clicking 'Make Payment' the User will be guided to SBI Payment Gateway. The User will use his/her SBI Net banking User-ID & Password and pay the Permit Application Fees. On successful payment of Fees, the User is re-directed from SBI Portal to Transport Portal and she/he can print the e-money receipt for future reference. In order to check the status of the applied Permit, the User will login to www.orissatransport.org and click on the link 'Permit Application & Issuance system'. The User will then click on 'Check document status' and the page with list of vehicles whose Permits have been 'Sanctioned'; 'Pending'; and 'Not sanctioned' will be opened. If the Permit for the vehicle is sanctioned, the User would be prompted to pay the requisite Permit Fees and will be guided to the SBI Portal for making payment. The User will use his/her SBI Net banking User-ID & Password and pay the Permit Fees. On successful payment of Permit Fees, the User is re-directed from SBI Portal to Transport Portal and she/he can print the e-money receipt for future reference. If the vehicle is in the 'Not sanctioned' list, then the User has to comply to the cause mentioned against his vehicle number.

(c) **Online Motor Vehicle Tax Payment system:** The User will either create a personal login ID with Password or shall pay as one time user through the Online Tax Payment homepage.

Registered users can click 'Pay Tax' icon or click 'Add/Remove Vehicle' to add a vehicle to 'My Vehicle List' (advisable for frequently taxpaying vehicles). Then, the User will click 'Pay Monthly/Quarterly Tax' from the 'Pay Tax' icon. Now the User has to select the Vehicle Registration Number from My Vehicle List or write the Vehicle Registration Number in the field provided and click 'Submit'. The system will generate the vehicle details along with Tax payable. The User will click 'Add to Cart' to confirming the details. The User will then click 'Proceed to Payment' and the details of the vehicle along with Tax amount is shown to him/her. Now the User will click 'Confirm Payment' and he is prompted to click 'State Bank of India Payment Gateway' for making the payment. The User is directed to SBI Portal and will use his/her SBI Net banking User-ID & Password and pay the Tax. On successful payment of Tax, the User is re-directed from SBI Portal to Transport Portal and she/he can print the e-money receipt for future reference. A step-wise detail of such process is as follows:

(i) The Portal shall verify the information like the vehicle owner's details, region where the vehicle is registered, type of vehicle, tax frequency (i.e. monthly, quarterly, bi-annual or annual), tax paid period based on the Vehicle Registration number details provided by the User through the system of validation in-built into the Portal.

(ii) The Portal shall then calculate and display the total fee / tax payable along with any penalty / interest based on the digital information available at the data centre of State Transport Authority, Orissa.

(iii) After such calculation of fee / tax by Transport Online Portal, user would be directed for the payment of the amount and a unique reference Number comprising of eleven characters shall be generated for future use, if any for the fee / tax payee.

(iv) The Portal, then will lead user to Bank site to provide user details i.e. Online account details (user name and password) to process the transaction for actual payment at Bank's site.

(v) Since, the Portal of State Transport Authority and Bank have already been integrated, the amount, type of tax, treasury code, unique transaction ID etc. would be communicated to Bank's site and user would select the amount to be paid on Bank's site.

(vi) After the successful transaction, user would be redirected to State Transport Authority's site and Bank's site would confirm the success of transaction, whereby the Transport Online Portal will generate e-receipt as per enclosed format and shall make provision for printing of the e-receipt in their system.

(vii) The Transport Online Portal shall have availability of daily Office (STA/RTO) wise MIS of all tax payments made, e-receipts information format agreed between State Transport Authority, Orissa and M/s. Smart Chip Limited.

(viii) At the end of the day / week / month, the STA shall verify the Online payments proceeds with treasury and file such details at a central location.

(ix) The STA Portal shall generate MIS as per the requirement of the Department on whose behalf the receipt is made and shall send the reports to the concerned authority / authorities in the format and the information mutually agreed. Initially, for a period of one month a team comprising of STA, NIC and Smart Chip Ltd. (to be decided by the Transport Commissioner) shall check and rectify any errors found during the generation of MIS.

(x) The electronic data of transaction details from the Portal shall incorporate the date in the data base and upload in intranet for viewing by the field officers.

(xi) In case of any discrepancy, the Commissioner of Transport, Orissa shall bring it to the notice of M/s Smart Chip Limited as well as to the Bank / Banks concerned immediately.

(xii) The payments which have been made in the Online system during the testing period shall be deemed to have made from the date on which the transaction has been effected in the Online system.

The Role of the Bank:

1. The Transport Portal (www.orissatransport.org) shall provide link to the SBI Internet Banking Portal (www.onlinesbi.com), and the parameters required to be shown to User for verification at SBI website will be transmitted by the Transport Portal to the SBI Internet Banking Portal.

2. The User shall maintain an account with any of the branches of SBI and register himself/herself for Internet Banking facility with transaction rights.

3. The user shall access Transport Portal and fill in the required details and the Portal will direct the User to URL of www.onlinesbi.com along with a string containing a unique ID.

4. SBI Portal shall receive the parameters as given in the site to site integration document and the payment screen as displayed to the User.

5. On successful login to www.onlinesbi.com Portal with the valid user-name and password, the User shall be shown the non-modifiable payment details and he will confirm/cancel the payment as per the www.onlinesbi.com procedure.

6. On confirmation of payment, status message string will be sent back to Transport Portal by SBI Portal which shall contain details received from Transport Portal and also the unique transaction ID (this transaction ID is unique and is needed as a reference for future communication with SBI) generated by www.onlinesbi.com with the success/failure/pending/cancel flag and take the user back to the Transport Portal.

7. On successful payment, the said amount of transaction would be collected in a Pooling Account maintained with the Focal Point Branch of SBI at Bhubaneswar.

8. After successful payment, the User will be re-directed to Transport Portal for generating and printing the Electronic Money Receipt (e-money receipt) bearing a unique Identification number.

9. The Bank shall deposit the Government revenue (Fees & Taxes) collected up to the cut off time, i.e., 2000 hrs (08:00 PM) from the designated Pool Account to the Government Account on the next working day.

10. Electronic payment system shall be a 24 X 7 facility under which transactions will be made round the clock and on all the days of the year. Payments received during Sundays and holidays will be credited to the Government Account on the next working day.

11. The Bank shall send the print out of daily scroll and soft copy of the e-scroll (Annexure – III) to the Treasury on daily basis in format agreed to between Bank and Cyber Treasury. The Bank shall report the transaction date and the date of credit to Government Account separately to the Cyber Treasury.

12. The MIS on the total transaction receipts will be sent to Transport Portal on a daily basis through e-mail.

13. The Bank shall send a 'No Transaction Report' to the Cyber Treasury if there is no transaction on any day.

14. At the end of the month, the Bank Branch shall send the Date-wise Monthly Statement (DMS) to the Cyber Treasury.

15. The concerned Branch shall report the transaction to the State Government Account at Reserve Bank of India, Public Accounts Department, Bhubaneswar through their respective Fund Settlement Link Office.

The Role of Cyber Treasury:

1. The Treasury shall import the electronic data so received from the Bank into OTMS for accounting purpose and generation of challan number.

2. The Cyber Treasury shall generate monthly accounts on the basis of e-scroll received electronically and reconcile the same with the DMS submitted by the Bank in the existing format. The Cyber Treasury shall submit monthly 'Cash Account and List of Payment' in the prescribed format with the 'Verified Date-wise Monthly Statement (VDMS)' and other prescribed document to the Accountant General (A&E), Orissa electronically with digital signature.

3. There will be no physical Challan accompanying the monthly accounts to be submitted by Treasury to Accountant General (A&E), Orissa. However a softcopy of the accounts containing the challan number generated by the Cyber Treasury shall be sent to the Accountant General (A&E), Orissa.

4. The Schedule of Receipts to be sent to Accountant General (A&E), Orissa is to be authenticated with the digital signature of Cyber Treasury Officer.

5. The accounts should be sent to Office of the Accountant General (A&E), Orissa for compilation on the basis of six-tier classification up to the level of object head.

6. The Cyber Treasury shall generate MIS as per the requirement of the Department on whose behalf the receipt is made and shall send the reports to the concerned authority /authorities in the format and the information mutually agreed between Director of Treasury and Transport Commissioner, Orissa.

7. There is no change in the reporting and reconciling procedure except that reconciliation would be done on the basis of electronic strings relating to the receipts provided by the Banks through the e-scroll. Rest of the accounting drill and procedure will remain unchanged in the new system.

8. The Transport Commissioner, Orissa on receipt of electronic data on transaction details from the Bank shall incorporate the data in the database and upload in intranet for viewing and cross-checking by the Regional Transport Officers.

9. In case of any discrepancy, the Transport Commissioner, Orissa shall bring it to the notice of the Cyber Treasury as well as to the Bank / Banks concerned immediately.

10. The payments which have been made in the Online system during the testing period shall be deemed to have been made from the date on which the transaction has been effected in the Online system.

In addition to the prescribed transacted fees and / or road tax, Government in Commerce & Transport (Transport) Department may fix user charges in consultation with Information Technology Department and Finance Department from time to time.

The relevant provisions of the Orissa Motor Vehicle Rules, 1993; Orissa Motor Vehicle Taxation Act, 1975 & Orissa Motor Vehicle Taxation Rules, 1976; Treasury code and other instructions issued earlier stand modified to this extent.

Necessary amendments to the relevant provisions of Orissa Motor Vehicle Rules, 1993; Orissa Motor Vehicle Taxation Act, 1975 & Orissa Motor Vehicle Taxation Rules, 1976 will be made in due course to incorporate the aforesaid procedure in consultation with State Transport Authority, Orissa.

ORDER

Ordered that this Resolution be published in next issue of the Extraordinary Gazette and copies forwarded to all Departments of Government / Heads of Department / RTO's / IMV's.

By order of the Governor

S. SAHU

Commissioner-*cum*-Secretary to Government

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Orissa Motor Vehicle Department

FORM-RECEIPT OF TAX

Reg No/ Chassis No : **SAMPLE**   Receipt No : **9202100264654**

Owner Name :   **SAMPLE**

Sl. No. Description	Amount	Fine	Total
1. Quarterly 01-Apr-2010 To 30-Jun-2010	**2**	**0**	**2**
2. User Charge is *NIL* for the purpose of **Pilot** run.	0		0

Total Amount : **Rs. Two Only**			**2**
(in Word)			

Issuing Officer : **BHUBANESWAR RTO**

Issuing date :   19/02/2010 11:12:16

This payement is made by BIPUL JAIN, Registered at BHUBANESWAR RTO

Note : This is computer generated and doesn't require any signature/stamp.

State Transport Authority, Government of Orissa				
e-CHALLAN				
Type of Tax	0041-00-102-0098-01012-000 Gross Receipt of M.V.Tax (R)			
RTO Code	RTO Bhubaneswar			
Name of the depositor	Test			
Tax Type	P			
Period to which payment relates	**From**	01/02/2010	**To**	15/02/2010
Payment on Account of				
Tax	2			
Department Fees	4			
Smart Card Fees	3			
Amount	9/-			
Transaction No.	103345			
Receipt No.	8970258			
Internet Banking Transaction Ref. No.	IK00023481			
Date of Transaction	14/02/2010			
** This is a Computer Generated Receipt and does not require any signature/stamp				
Challan Number & Date : (to be generated by Treasury)				